

## Privacy statement Chateau - Camping La Grange Fort

Chateau – Camping La Grange Fort, situated 63500 Issoire, Les Pradeaux, France, is responsible for the processing of personal data as stipulated in this privacy statement.

Contact details:

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0033473710243

[www.lagrangefort.eu](http://www.lagrangefort.eu)

[chateau@lagrangefort.eu](mailto:chateau@lagrangefort.eu)

### Personal data that we gather and process

Chateau - Camping La Grange Fort collects your personal data when you use our services and / or when you provide them yourself. Below you find an overview of the personal data we collect:

- First and last name
- Gender
- Date of birth
- Address data
- Telephone number
- E-mail address
- Other personal data that you actively provide by, for example, creating a profile on this website, in correspondence and by contact via telephone
- Information about your activities on our website
- Data about your online behavior across different websites (eg because this company is part of an advertising network)
- Internet browser and device type
- Bank account details

### Special and/or sensitive personal data that we collect

Our website and/or services are not intended to collect data about website visitors who are younger than 16 years old. Unless they have obtained permission from parents or guardians. However, we can not check if a visitor is older than 16. We therefore encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at [chateau@lagrangefort.eu](mailto:chateau@lagrangefort.eu) and we will delete the information immediately.

### For what purpose and on what basis we process personal data

Chateau - Camping La Grange Fort processes your personal data for the following purposes:

- Handling your payment.
- Sending our newsletter and/or advertising brochure.
- To be able to call or e-mail you if necessary to carry out our services.
- To inform you about changes to our services and products.
- Chateau - Camping La Grange Fort also processes personal data if we are legally obliged to do so, such as information we need for our tax return.

## Automated decision-making

Chateau - Camping La Grange Fort does not take decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without a person (for example, an employee of Chateau - Camping La Grange Fort).

## How long we store personal data

Chateau - Camping La Grange Fort does not store your personal data longer than is strictly necessary to achieve the goals for which your data is collected. We use the following retention periods for the following (categories) of personal data:

Processes	Minimal storage time	Legal base
Logging internet usage, network	6 months	Exemption Decision Personal Data Protection Act
Judicial procedures	2 years	Exemption Decision Personal Data Protection Act
Customer contact management	5 years	Agreement
Proof of identity documents	5 years	Wage Tax Implementation Regulation
Administration of debtors and accounts payable	7 years	Law on government taxes

## Sharing personal data with third parties

Chateau - Camping La Grange Fort will not sell your information to third parties and will only provide this information if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Chateau - Camping La Grange Fort remains responsible for these processing operations.

## Cookies, or similar techniques, that we use

Chateau - Camping La Grange Fort only uses technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and facilitating your use of the website. They ensure that the website works properly and remembers, for example, your preferred settings. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously saved via the settings of your browser.

## View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to process data or to object to the processing of your personal data by Chateau - Camping La Grange Fort. Moreover, you have the right to data portability. This means that you can submit a request to send the personal information we hold to you or another organization as a file.

You can send a request for access, correction or deletion of your personal data, you can request a data transfer or request for cancellation of your consent or objection to the processing of your personal data to [chateau@lagrangefort.eu](mailto:chateau@lagrangefort.eu). To make sure that the request for access has been made by you, we ask you to send a copy of proof of identity with the request. Make sure that your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport

number and citizen service number are blurred out in this copy. This to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.

Chateau - Camping La Grange Fort also wants to point out that you have the opportunity to file a complaint with the supervisory authority for personal data. This can be done via the following link: [https://ec.europa.eu/info/aid-development-cooperation-fundamental-rights/your-rights-eu/know-your-rights/freedoms/protection-personal-data\\_en](https://ec.europa.eu/info/aid-development-cooperation-fundamental-rights/your-rights-eu/know-your-rights/freedoms/protection-personal-data_en)

### How we protect personal data

Chateau - Camping La Grange Fort takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not secure or that there are indications of abuse, please contact our customer service or [chateau@lagrangefort.eu](mailto:chateau@lagrangefort.eu)